

# Specialty Pharmacy Delivers Your Prescription *Right to Your Door*

A **specialty pharmacy** fills prescriptions for medicines that aren't typically carried in retail pharmacies. Specialty pharmacies are different because they work with you, your doctor, and his or her staff, to deliver your prescriptions right to your door. Specialty pharmacies even provide refill reminders via text, email, or phone.



## What you *need to know*

Your doctor, and his or her staff, will communicate your prescription to a specialty pharmacy covered by your health insurance provider. Soon after, you will get a call from the specialty pharmacy.

### They will ask you to:

- Confirm your medication order
- Verify your insurance information
- Provide your payment information (credit card information may be required)
- Provide your shipping address and schedule a date to have your medication delivered

**Keep in mind** that the specialty pharmacy may call from an unidentified, toll-free number. It's important to take this call because your prescription won't be filled until you speak with the specialty pharmacy.



## An in-store *pickup option*

Your doctor, and his or her staff, can also send your prescription to a **local participating retail pharmacy**. With this option, you'll be given a choice of picking up your prescription at the participating retail pharmacy or having it sent to your home.

Participating retail pharmacies include CVS/pharmacy®, Walgreens®, Duane Reade®, and Publix®.

# My Pharmacy *Information*

The specialty pharmacy filling  
*my prescription is:*

**Acro Specialty Pharmacy**

Phone: 800-906-7798

Fax: 877-381-3806

**AllCare Plus Pharmacy**

Phone: 855-880-1091

Fax: 508-459-3534

**CVS Caremark Specialty Pharmacy**

Phone: 800-237-2767

Fax: 800-323-2445

**OptumRx Specialty Pharmacy**

Phone: 866-218-5445

Fax: 800-853-3844

**Prime Therapeutics Specialty Pharmacy**

Phone: 877-627-6337

Fax: 877-828-3939

**Publix Specialty Pharmacy**

Phone: 855-797-8254

Fax: 863-413-5723

**Walgreens/Duane Reade Specialty Pharmacy**

Phone: 888-347-3416

Fax: 877-231-8302

## **Other**

**Specialty Pharmacy Name:** \_\_\_\_\_

Phone: \_\_\_\_\_

Fax: \_\_\_\_\_



## Just a *reminder!*

Your next appointment is scheduled for:

Date \_\_\_\_\_

Time \_\_\_\_\_

Please contact us at (\_\_\_\_) \_\_\_\_\_ if you need to reschedule your appointment.

We look forward to seeing you then!

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