A specialty pharmacy fills prescriptions for medicines that aren’t typically carried in retail pharmacies. Specialty pharmacies are different because they work with you, your doctor, and his or her staff, to deliver your prescriptions right to your door. Specialty pharmacies even provide refill reminders via text, email, or phone.

What you need to know

Your doctor, and his or her staff, will communicate your prescription to a specialty pharmacy covered by your health insurance provider. Soon after, you will get a call from the specialty pharmacy.

They will ask you to:

- Confirm your medication order
- Verify your insurance information
- Provide your payment information (credit card information may be required)
- Provide your shipping address and schedule a date to have your medication delivered

Keep in mind that the specialty pharmacy may call from an unidentified, toll-free number. It’s important to take this call because your prescription won’t be filled until you speak with the specialty pharmacy.

An in-store pickup option

Your doctor, and his or her staff, can also send your prescription to a local participating retail pharmacy. With this option, you’ll be given a choice of picking up your prescription at the participating retail pharmacy or having it sent to your home.

Participating retail pharmacies include CVS/pharmacy®, Walgreens®, Duane Reade®, and Publix®.
Your next appointment is scheduled for:
Date __________________________
Time __________________________
Please contact us at (___) _____________ if you need to reschedule your appointment.
We look forward to seeing you then!

Other
Specialty Pharmacy Name: __________________________
Phone: __________________________
Fax: __________________________

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Stallergenes Greer PO Box 800, 639 Nuway Circle NE, Lenoir, NC 28645
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